

Secure Mailbox Cluster

Your HOA Board has been working with the Post Office to obtain permission to install a secure mailbox cluster near the entrance to our community for the past 18 months and has successfully completed that effort with the installation of a 13-unit high security cluster box unit. The cluster is on the first lot on the right just inside the entrance to our development.

The reason it took 18 months to obtain permission for the mailbox cluster is that normally the Post Office wants 50 percent of the houses in a new community to be completed before they allow the mailbox units to be installed; so they were reluctant to allow us to do this because it means they must change their mail route from the main road up to our community entrance. However, after an incident on the main road where vandals uprooted the two mailboxes belonging to our owners as well as many other mailboxes along the road, we filed a police report and complained to the Post Office that many of our owners only collect mail once a week or maybe monthly as they visit the community and that we needed better security for the mail. That argument and the vandalism incident finally convinced the Post Office to approve the move of the mailbox location from the main road up to our entrance, so you now will have a much shorter drive to pick up or send out mail and the units are locked, high security, 0.25inch steel construction and no longer visible to traffic on the main road.

The cluster box has 13 tenant mailboxes, an outgoing mail slot collection box, and a parcel post delivery box in the modular unit. The box numbers are assigned by the Post Office using your street address, not the box number you are assigned. When you are assigned a box number by the Post Office, our Board of Directors will provide you two keys for that box. If you receive an item that does not fit in your box, it will be placed in the parcel post box and a key to the parcel compartment will be placed in your mailbox telling you to check the parcel box for your delivery. When you use the key to open the parcel compartment and remove the item, the door retains your key so that you do not forget to leave it. The postman then uses his master key on the next delivery to remove the key so the compartment is ready for another future delivery. Nine of the 13 boxes have already been assigned to owners that either have houses completed or have started construction activity. These cluster units are modular. Thus, in the future as boxes are fully assigned, we can obtain another modular unit and install it next to the current unit giving us the ability to expand the capacity as the community needs it.